YOUR LATEST RAD UPDATE

Over the past few years, we have talked a lot about the steps EHA’s been taking to transition our housing to the RAD program. And now the time has come.

We are very excited to let you know the paperwork is almost finalized, and preparations to begin work on resident apartments will start around April 1. We expect all the improvements scheduled for Schnute Apartments and Caldwell Homes to be completed by December 31, 2016. EHA expects the remaining properties, Buckner Tower, Kennedy Tower and White Oak Manor to be completed by June 30, 2017.

Remember that during construction, relocation coordinators will help each of you get ready for your move while vacant apartments are being renovated. The EHA staff knows this transition is inconvenient for our residents. But we trust that the new management company will handle every move in a professional, compassionate and organized manner. We feel sure once you move into your fully renovated apartment, it’ll all be worth it!

If you have questions or concerns, talk to your property manager, Resident Council members, or call the RAD Hotline at 812-428-8500 Extension 6 and leave a message. All of your questions will be answered and hopefully, any worries will disappear. In the meantime, we will stay in close touch so that you always know what’s happening – and what’s coming next.

Stay tuned – we have something great to look forward to!

DURING CONSTRUCTION

Construction for updating RAD Phase 1 units will begin in April.

As construction progresses, our construction and property management partner, Flaherty & Collins, will choose a moving company to assist residents with their relocation.

When the time comes, EHA Operations Manager Tim Martin will give you more information about the moving company, packing materials for the move, and what your involvement will be in preparing for relocation.

UPCOMING MEETINGS

Tuesday, April 19
Finance & Property Committee Meeting - 3:00pm
Jerome C. Kissel Center - 413 S.E. 8th St.
EHA Board of Commissioners Meeting - 4:00pm
Jerome C. Kissel Center - 413 S.E. 8th St.

Tuesday, May 17
Finance & Property Committee Meeting - 3:00pm
Jerome C. Kissel Center - 413 S.E. 8th St.
EHA Board of Commissioners Meeting - 4:00pm
Jerome C. Kissel Center - 413 S.E. 8th St.

Tuesday, June 21
Finance & Property Committee Meeting - 3:00pm
Jerome C. Kissel Center - 413 S.E. 8th St.
EHA Board of Commissioners Meeting - 4:00pm
Jerome C. Kissel Center - 413 S.E. 8th St.
RAD QUESTIONS AND ANSWERS

The following questions from EHA residents were called in to the RAD Hotline. We are happy to answer your questions here.

Q: Why can’t we move back into the apartment we’re in now?

A: There are many reasons for the “one-move” relocation strategy, but two main factors are taken into consideration. The first: Out of consideration for residents, we want to minimize the number of times you have to pack, move, and unpack your belongings. Moving can be a stressful time mentally and physically. The one-move relocation will reduce the time and effort needed to transition to a newly renovated apartment.

The second reason: Reducing the number of moves during your transition will reduce costs. During RAD Phase 1 we’ll be transitioning 559 families to updated homes. The cost of packing materials and professional movers for 559 relocations will be expensive. So will the cost for cleaning “temporary” apartments each time families move in and out. By moving residents right into their updated apartments – rather than putting them up temporarily during renovations – we’re cutting RAD 1 moving costs in half. And the money we save with this one-move strategy will be used for other renovations so that every EHA resident gets to enjoy a fresh, updated apartment.

Our promise: We understand the next few months will be inconvenient and that we may not satisfy the relocation wishes of all 559 families. But we promise you this: You will return to an apartment within the same development where you lived before. And we know you’ll be thrilled with the new place you’ll call home!

Q: Since we have to move out of our current apartment because of construction, can we choose which new apartment we move back into?

A: Specific questions regarding when and exactly which apartment you’ll move into will be answered by relocation coordinators for the new management company, Flaherty & Collins. Construction on vacant apartments will begin in April. There should be plenty of time for residents to work out moving details with their relocation coordinators, who will hold meetings to answer questions and keep you informed during the entire process.

Q: When do I get my voucher?

A: Before requesting a Housing Choice Voucher (HCV), you must live in the same development for one (1) year after moving into your updated RAD apartment. Residents who wish to move after the one-year period may request an HCV under the RAD “choice-mobility option.”

For Your Information

Management Company Flaherty & Collins Will Assist You with Relocation

We have talked a few times about Flaherty & Collins, the new management company that will oversee construction and EHA property management under the RAD program.

This same company – Flaherty & Collins – will also provide the relocation coordinators who will work with you during the move to your updated home. They’ll be the ones to provide packing materials and to get you connected with your relocation coordinator.

At this time, Flaherty & Collins has not selected the moving company that will take care of resident moves during the RAD Phase 1 transition. But once they do, residents will begin hearing from their relocation coordinators about your moving schedule, and preparing for the move. Your relocation coordinator will be able to answer questions about when you will move into your new apartment – and which apartment will be yours.

Stay tuned! We’ll keep you informed each step of the way.

About Flaherty & Collins

Flaherty & Collins is one of the largest, most experienced multi-family property developers and managers in the Midwest. The company’s headquarters are located in Indianapolis. In addition to its experience with large housing developments, Flaherty & Collins manages more than 100 residential properties and 15,500 multi-family units in 13 states across the nation.